

Privacy Policy

Introduction

At Nortech International the protection of your privacy is important. In order for us to conduct business with people accessing our website and in order for us to provide our customers with the required services, it is often required that we collect information relating to those accessing our website.

At Nortech International, however, we will take every effort to prevent the misuse of such information. The terms and conditions contained in this policy are governed in accordance with the laws of the Republic of South Africa. In the event of there being a dispute regarding contents of this page, such disputes will be dealt with within the jurisdiction of the South African Courts.

In accepting the terms and conditions set out below, you hereby consent to the release of your personal information

We agree and/or undertake to process your personal information in accordance with the provisions of the Protection of Personal Information Act.

Collection and use of Personal Information

The information that this website gathers and collects will be by way of voluntary submission by you and /or by way of automatic collection.

Upon request Nortech International will inform you about the personal information that will be collected as well as the purpose for which the information is being collected. All information collected on this site will be collected within the scope of the legislation governing the collection of personal information.

This Website uses cookies which is an automated process of information collection. A Cookie stores personal information on the website such as user names and passwords. This website uses two types of cookies: The first being a session cookie which terminates all collected information upon expiry of the browsing session and the second being a persistent cookie that stores information after the browsing session has expired. The information collected by persistent cookies enables Nortech International to monitor and track customer usage and trends on the web site.

Personal Information Collected for Registration as a site user

The following information will be collected from you when you complete the registration form:

Name and Surname

Company Name

Country

State/Province

Zip/Postal Code

Physical address

Postal address

Email address

Telephone and fax numbers

All information that is mandatory for the completion of the registration process will be made known on the registration form. The mandatory information is necessary to complete the registration process. In the event that you do not complete the mandatory information fields you will not be able to register as a site user.

Additional information collected via correspondence between yourself and Nortech International such as email, telephone conversations and any other form of communication will be stored for record purposes.

Once registered you may be requested to provide us with additional personal information to complete the security and verification process. This information may include but is not limited to the following:

Certified Copies of your Identity Document or Passport

Financial Information such as recent bank statements, credit card numbers and banking account details.

Where the registered user is a juristic person: certificate of commencement of business, memorandum of incorporation and public liability insurance certificates or any other documents that may be required to validate the legal capacity of the juristic person

Forward looking statements

This website may contain “forward looking statements” for purposes of the security laws of South Africa. Such statements may relate to, amongst other things, future economic performance, plans and objectives of management for future development and operations, projections of revenue and other financial matters, demographic projections and South African Republic income tax considerations, and terms such as may, will, shall, expect,

anticipate, estimate or continue or the negative thereof, other variations thereon or other comparable terminology. In light of these forward looking statements Nortech International makes no representation or warranty that these events will in fact occur or be achieved.

Site Security

At Nortech International we take all steps necessary to ensure that the personal information collected on this site is safeguarded against misuse, loss or alteration by third parties.

All sensitive information that you submit during the registration process will be secured by way of SSL encryption. This safeguard is in place to ensure that the information is protected at all times when you are online.

Payment Security

Virtual Card Services process all credit card transactions. All credit card transactions are 128 bit Secure Socket Layers (SSL) encrypted. The company registration documents and the site's registered domain name are checked and verified by Thawte, ensuring the cardholder and merchant that nobody can impersonate VCS to obtain confidential information.

Virtual Card Services is committed to providing secure online services. All encryption complies with international standards. Encryption is used to protect the transmission of personal information when completing online transactions. Virtual Card Services Internet servers are protected by firewalls and intrusion detection systems.

Nortech International does not have access to credit details or credit records of the client.

Virtual Card Services continually reviews and enhances its security in line with technological changes.

Website Monitoring

Nortech International has the right, but is not obliged, to monitor any activity and content associated with the Website. We may investigate any reported violation of these Conditions or complaints and take any action that we deem appropriate (which may include, but is not limited to, issuing warnings, suspending, terminating or attaching conditions to your access and/or removing any materials from the Website)

Disclosure

In circumstances where Nortech International believed that your best interest will be served they may share your information with Nortech's business partners who can in turn alert you about new products and services to improve your business. However, under no circumstances will information relating to any of your accounts, bank accounts and banking details, credit cards and ordering information be dispensed. Nortech International will safeguard and make every effort to ensure the security and confidentiality of this important information. Under no circumstances will any of this confidential confirmation be disclosed to third parties unless Nortech International is legally compelled to do so and/or we receive your written notification to supply another party with this information