# Gecko Portable Power Pack 12000mAh User Manual and Warranty



### WARRANTY INFORMATION - FOR AUSTRALIAN CONSUMERS ONLY

Powermove Distribution provides its accessory range of products with a 1 Year back to base warranty: "Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure".

The warranty offered is in addition to other rights and remedies offered under consumer law.

The conditions contained in this warranty apply to purchases made within Australia only.

Purchases made outside of Australia are covered by the warranty procedures and policies that comply with each respective place of purchase.

### Conditions of warranty:

a. The consumer must retain proof of purchase for the warranty period.

b. The warranty period is valid for 1-year from the original purchase date. c. The warranty applies only to defects in material or workmanship that occur

during normal use of the product. d. The warranty is a 'back-to-base' warranty meaning the consumer is responsible for the costs associated with returning the product to their place of purchase or to Powermove Distribution.

e. The consumer must return the goods, original packaging (where feasible) and proof of purchase to make a warranty claim.

f. If a replacement product is supplied the warranty period applies to the balance of the warranty period from the original purchase date.

The warranty does not cover:

a. Failure that has occurred as a result of accident, abuse or mis-treatment.

b. Goods that are damaged as a result of other third party products.

c. Any misrepresentations given that are not covered by the warranty.

#### Warranty claim procedure:

a. The consumer must return the goods as per the requirements stated in 'conditions of warranty' section d & e.

b. If the consumer is unable to return the goods to the place of purchase they can send the goods with the required packaging and documentation, along with their contact details including address, phone number and e-mail to:

Warranty Department Powermove Distribution 28 The Gateway Broadmeadows, Vic 3047

Ph: 03 9358 5999 Fax: 03 9357 1499 E-Mail: support@powermove.com.au

### Thank you for purchasing another quality Gecko product.

Introducing Gecko Portable Power Pack, this 12000mAh capacity portable battery backup features 2 USB ports, LED charge indicator lights and rapid recharging.

Thank you for purchasing the Gecko 12000mAh Power Pack. This product is a portable and rechargeable USB power source that has been designed to charge smartphones, tablets and any standard USB charged device. All Gecko products reflect the attention to detail and hard work of our world class development and design team. We are committed to the pursuit of excellence in making sure we deliver the highest quality products to enhance your digital lifestyle.

Please enjoy. Yours sincerely Gecko Team



#### Included in this pack:

12000mAh Portable Power Pack

#### **Technical Specifications:**

Input: 5V DC, 2A USB Port 1: 5V DC, 1A max USB Port 2: 5V DC, 1A to 2.1A max Model: N12



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## Basic precautions for using the Gecko Portable Power Pack

- Always leave open space around the Power Pack.
- Never force a connector into a port. If the connector and port do not join with reasonable ease, they may not match each other.
- Make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port before plugging them together.
- To reduce the chance of shock, injury or other damage, do not use the Power Pack in or near water or wet locations.
- When connecting or disconnecting cables to the Power Pack, always hold the unit by its sides, keeping fingers away from the metal parts of the plug.
- Before connecting anything to the Power Pack, make sure their are no foreign objects inside the Power Pack ports or the smartphone/tablet/other device ports.
- The Power Pack is a sealed component and should not be dismantled for any reason.

- If your Power Pack requires servicing, please contact your place of purchase or email us support@geckogear.com.au
- If you notice the Power Pack is in any way damaged, cracked, broken, behaving unusually or overheating DO NOT use the Power Pack and contact your place of purchase or email us support@geckogear.com.au
- Avoid dropping the Power Pack onto any hard surfaces as the internal electrical circuits may get damaged.
- Do not expose the Power Pack to direct sunlight or heat above 75 degrees Celsius for extended periods of time as it may cause the batteries to explode.
- Do not expose the Power Pack to extremely low temperatures as it may cause damage.
- The ideal operating temperature for the Power Pack is between 0 to 40 degrees Celsius.